

POLICE AND CRIME PANEL PANEL HEDDLU A THROSEDD



North Wales Police and Crime Panel

Monday, 14 December 2015 at 2.00 pm
Bodlondeb, Conwy

AGENDA

1. **Apologies for absence**
2. **Declarations of Interest: Code of Local Government Conduct**
Members are reminded that they must declare the **existence** and **nature** of their declared personal interests.
3. **Urgent matters**
Notice of items which, in the opinion of the Chairman, should be considered at the meeting as a matter of urgency.
4. **Minutes** (Pages 1 - 5)
To approve and sign as a correct record minutes of the previous meeting.
5. **Announcements by the Chair**
6. **Presentation by Mr. Andy Jones (Probation Service) on Building Effective Partnerships**
7. **To consider reports by the North Wales Police and Crime Commissioner:**
 - a) Periodic Update by the North Wales Police and Crime Commissioner (Pages 6 - 22)
 - b) Update on the 2015/16 Budget (as at 30 September 2015) (Pages 23 - 26)

8. To consider reports by the Host Authority:

- a) Summary of Complaints Received (Pages 27 - 29)
- b) To consider the Forward Work Programme for the North Wales Police and Crime Panel (Pages 30 - 32)

9. Date of Next Meeting:

Monday, 25 January 2016 @ 2.00 pm

Membership of Panel

Cllr Amanda Bragg
Cllr Brian Blakeley
Cllr Glenys Diskin (Chair)
Cllr Philip C. Evans J.P.
Cllr David Griffiths
Cllr Julie Fallon
Cllr William T. Hughes
Cllr Bernie McCann
Cllr Dilwyn Morgan
Cllr Gethin Williams

Flintshire County Council
Denbighshire County Council
Flintshire County Council
Conwy County Borough Council
Wrexham County Borough Council
Conwy County Borough Council
Isle of Anglesey County Council
Wrexham County Borough Council
Gwynedd Council
Gwynedd Council

Patricia Astbury (Vice-Chair)
Timothy Rhodes

Independent Co-opted Member
Independent Co-opted Member

Please note: This meeting may be filmed for live or subsequent broadcast via the Police and Crime Panel's internet site – at the start of the meeting the Chair will confirm if all or part of the meeting is being filmed. The images and sound recording may be used for training purposes.

Generally the public seating areas are not filmed. However, by entering the meeting room and using the public seating area, you are consenting to being filmed and to the possible use of those images and sound recordings for webcasting and/or training purposes.

If you have any queries regarding this, please contact the representative of the Strategic Director – Democracy and Environment at the meeting.

NORTH WALES POLICE AND CRIME PANEL

Monday, 9 November 2015 at 2.00 pm
Bodlondeb, Conwy

- Present: Councillor Glenys Diskin (Chair)
- Councillors: Brian Blakeley, Amanda Bragg,
Philip C. Evans J.P., Julie Fallon, David Griffiths,
William T Hughes, and Dilwyn Morgan
- Lay Member/
Co-opted Member Pat Astbury and Tim Rhodes
- In Attendance: Councillors: Bernie McCann (Wrexham County Borough
Council)
- Officers: Ken Finch (Strategic Director - Democracy and
Environment), Dawn Hughes (Senior Committee Services
Officer) and Nia Angharad Jones (Translator)

195. **APOLOGIES FOR ABSENCE**

Apologies for absence were received from Stephen Hughes (Acting Chief Executive – Office to the Police and Crime Commissioner), Richard Jarvis (Solicitor), Winston Roddick CB QC (Police and Crime Commissioner) and Councillor Gethin Williams.

196. **DECLARATIONS OF INTEREST: CODE OF LOCAL GOVERNMENT CONDUCT**

Councillor Julie Fallon declared a personal interest, as her husband is a serving Police Officer in the North Wales Police.

Mrs. Pat Astbury and Mr. Tim Rhodes declared a personal and prejudicial interest in Agenda Item 7(b): Term of Office – Co-opted Independent Members, as they are the two Co-opted Members appointed to the Police and Crime Panel, which the term of office applies and therefore left the meeting whilst the item was being discussed.

197. **URGENT MATTERS**

None.

198. **MINUTES**

The minutes of the North Wales Police and Crime Panel held on 21 September 2015 were submitted for approval.

RESOLVED-

That the minutes of the North Wales Police and Crime Panel held on 21 September 2015 be approved.

199. **ANNOUNCEMENTS BY THE CHAIR**

The Chair welcomed Councillor Bernie McCann, Wrexham County Borough Council's representative on the North Wales Police and Crime Panel (PCP), subject to Home Office approval.

The Strategic Director (Democracy and Environment) explained the delay in the appointment of Councillor McCann; the Home Secretary was responsible for PCPs in Wales, and therefore elected members appointments required Home Office approval.

200. **MINUTES OF THE MEETING OF THE NORTH WEST POLICE AND CRIME PANEL INDEPENDENT/CO-OPTED MEMBERS**

The North Wales Police and Crime Panel (PCP) was presented with the minutes of a meeting of North West Police and Crime Panel Independent/Co-opted Members hosted by the Office to the Police and Crime Commissioner (OPCC) for Greater Manchester on 7 August 2015.

Mrs. Pat Astbury, who had attended the meeting provided the PCP with an update from the meeting, which included:

- Role of Independent Co-opted Member – some Co-opted Members in the North West felt isolated in their roles; however Mrs Astbury felt this was not the case in North Wales and considered that all Panel Members worked well together.

The Strategic Director (Democracy and Environment) questioned why the OPCC for Greater Manchester was hosting the meeting and thought it would be more appropriate for the Host Authority to support it. The Strategic Director would contact the OPCC asking how they would be disseminating the information/outputs from the meetings.

RESOLVED-

(a) That the minutes of the meeting of the North West Police and Crime Panel Independent/Co-opted Members held on 7 August 2015 be noted.

(b) That the Strategic Director (Democracy and Environment) contacts the Office to the Police and Crime Commissioner for Greater Manchester asking how the information/outputs from the meetings would be disseminated.

201. **LEAD OFFICER FOR THE NORTH WALES POLICE AND CRIME PANEL**

The Strategic Director (Democracy and Environment) presented a report, which informed the North Wales Police and Crime Panel (PCP) of staff changes at Lead Officer level for the PCP.

Mr. Ken Finch, Strategic Director would be leaving Conwy County Borough Council (CCBC) at the end of January 2016. Therefore CCBC, as Host Authority would appoint the PCP's Legal Advisor and Solicitor (Mr. Richard Jarvis) as Lead Officer, with effect from 1 February 2016.

As a result of this change, the PCP's Complaints Procedure and Terms of Reference would also need to be amended, as the PCP had delegated its functions to the Strategic Director (Democracy and Environment) in determining the types of complaints received and the strategy for managing complaints for local resolution. It was agreed that the functions be delegated to the post of PCP Legal Advisor and Solicitor, so any future changes in personnel would not affect the Complaints Procedure and Terms of Reference.

RESOLVED-

(a) That the changes at Lead Officer level for the North Wales Police and Crime Panel be noted.

(b) That the North Wales Police and Crime Panel (PCP) delegates its functions, in respect of the handling and determination of certain complaints made against the Police and Crime Commissioner and the Deputy Police and Crime Commissioner, to the PCP's Legal Advisor and Solicitor from 1 February 2016, and that the Complaints Procedure and Terms of Reference be amended accordingly.

202. **TO CONSIDER THE FORWARD WORK PROGRAMME FOR THE NORTH WALES POLICE AND CRIME PANEL**

The North Wales Police and Crime Panel (PCP) was presented with its Forward Work Programme.

The PCP was informed that there would be an update on the Integrated Offender Management Unit provided at the next meeting on 14 December 2015.

In relation to the item scheduled for 25 March 2016 relating to Community Safety Partnerships, it was agreed that the work programme should be amended to read 'How the Police and Crime Commissioner is holding Community Safety Partnerships to account in North Wales, in relation to the Police and Crime Plan'; as was agreed at the last meeting of the PCP on 21 September 2015.

The PCP also requested that an additional item be included on the work programme, in relation to the future of Police Community Support Officers (PCSOs).

RESOLVED-

That the Forward Work Programme be agreed, subject to the amendments above.

203. **TERM OF OFFICE - CO-OPTED INDEPENDENT MEMBERS**

The Strategic Director (Democracy and Environment) presented a report seeking confirmation of the term of office for the two Co-opted Independent Members on the North Wales Police and Crime Panel (PCP).

The current Terms of Reference for the PCP states that the term of office for the Co-opted Members shall be for a term of 3 years, commencing 19 December 2012 in the first instance. However, the Panel Arrangements, which had been submitted to the Home Office states that the term of office shall be until 31 October of the same year as the next ordinary Police and Crime Commissioner election.

In order to ensure continuity and experience on the PCP, particularly following an election, it was agreed that the Terms of Reference should be amended in line with the Panel Arrangements.

The Strategic Director also informed the PCP that a report on the methodology for appointing elected members to the PCP would be presented to a future meeting, as a reminder of the process for the allocation of seats on the PCP.

RESOLVED-

(a) That the Terms of Reference for the North Wales Police and Crime Panel be amended, so that the term of office for Co-opted Independent Members shall be until 31 October of the same year as the next ordinary Police and Crime Commissioner election.

(b) That the Host Authority writes to Mrs. Pat Astbury and Mr. Tim Rhodes confirming their term of office as Co-opted Independent Members.

(c) That a report on the methodology for appointing elected members to the PCP be presented to a future meeting.

(Mrs. Pat Astbury and Mr. Tim Rhodes declared a personal and prejudicial interest in item above, as they are the two Co-opted Independent Members appointed to the Police and Crime Panel, which the term of office applies and therefore left the meeting whilst the item was being discussed.)

204. **DATE OF NEXT MEETING:**

The next meeting of the North Wales Police and Crime Panel was scheduled for Monday, 14 December 2015.

(The meeting ended at 2.30 pm)

Update for the Police and Crime Panel

14th of December 2015

Winston Roddick CB QC, Police and Crime Commissioner, North Wales

This is my report to the Panel for the period 1st August to the end of October 2015. It is not concerned with the specific statutory reporting requirements with regard to the precept, appointments to my office, the revisions to my police and crime plan, or my annual report. It is concerned primarily with the panel's broader function under section 28 (6) of the Police Reform and Social Responsibility Act 2011 (the Act) to review or scrutinise decisions made or other actions taken by me as the Police and Crime Commissioner (the Commissioner) for North Wales and to make reports and recommendations to me as Commissioner in that regard. Also, pursuant to section 13 (1) of the Act, it provides the panel with the information which the panel reasonably requires of the Commissioner for carrying out its functions (the specific requests).

Section One: My scrutiny of North Wales Police

The purpose of this section of my report is to demonstrate how I have been fulfilling my principal function of scrutinising North Wales Police. I do that by measuring the force's performance of the four objectives of my plan against the measures set out. The principal medium through which I carry out that function is the Strategic Executive Board (SEB) which I chair and on which the chief constable and his senior officers sit.

As explained in earlier reports prior to each meeting of SEB, the chief constable provides me with crime statistics and other information including graphs, tables and charts (of the kind shown below) and it is by reference to these statistics and the trends they might reveal and the measures I mentioned earlier that I scrutinise the performance.

This report concentrates on the force's performance against the measures of my 2015/16 plan (which was published in April 2015).

Police and Crime Objective 1: Prevent crime

There are now six measures by which performance against this objective is measured. They are

1. The level of total crime,
2. The level of victim based crime,
3. The level of resolved crime by type,
4. The level of recorded anti-social behaviour (ASB),
5. The level of domestic burglary,
6. The number of active Special Constabulary officers, volunteers and cadets.

The measures are not performance targets. Their purpose is to assist me in my questioning of the performance figures and to make plain the principal matters I will take into account in



making that assessment. The information presented below is to enable panel members not to scrutinise the performance of the force but to demonstrate my scrutiny of this particular objective.

The charts below, which were produced by the chief constable, show the number of all crime recorded and victim based crime recorded every 3 months since April 2010:

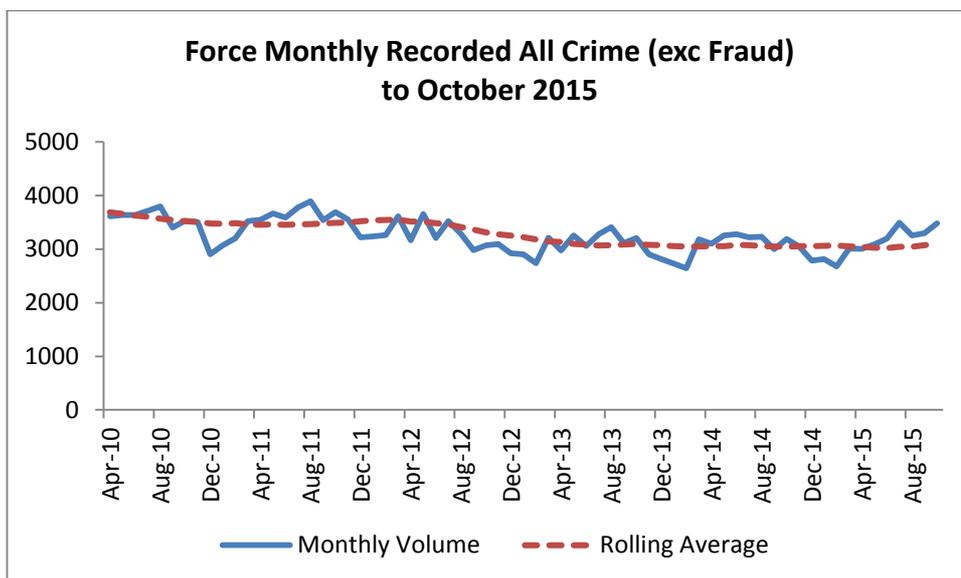


Figure 1: Monthly recorded all crime to October 2015 (source: North Wales Police)

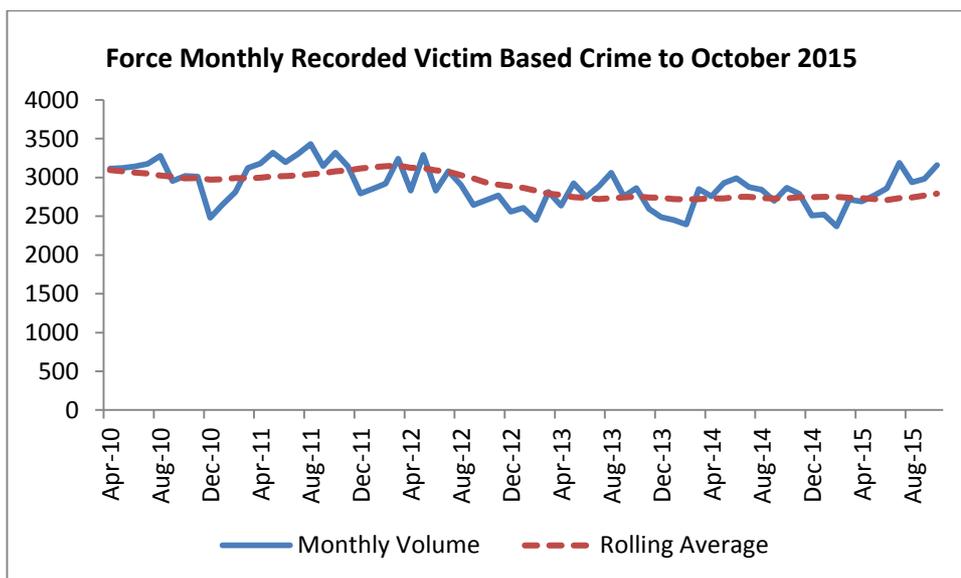


Figure 2: Monthly recorded victim based crime to October 2015 (source: North Wales Police)

The week 1 to 30 figures (1st April 2015- 25th October 2015) show recorded overall crime has increased by 2.7% compared with the same period last year and victim based crime has increased by 3.5%.

Acquisitive crime continues to show reductions in the areas of domestic and non-domestic burglary, shoplifting and other acquisitive crime with vehicle crime showing a small increase. This is set against two volume areas of crime which are showing increases namely violence and criminal damage. Work is being carried out by the force to profile criminal damage to establish whether a change in operational response is required.

North Wales Police are currently planning and deploying around specific and predictable demand, and looking at the harms caused by alcohol. Part of this work includes test purchase operations and town centre management and planning around key sporting events where alcohol related demands are anticipated to increase. A large number of operations are also in place relating to anticipated increases in acquisitive crimes in the run up to busy shopping periods.

Following successful operations in previous years a great deal of detailed multi-agency planning was put in place for both Halloween and Bonfire night. These operations focused on reducing anti-social behaviour and gave excellent engagement opportunities, especially with young people. Once again a great deal of support was afforded from the Police And Community Trust (PACT) with over 62 initiatives across the region being supported, which enabled numerous diversionary activities to take place ranging from sporting events to Halloween parties. North Wales Police, in conjunction with the fire service, worked with local communities to advertise and support organised firework displays to help reduce the risk of injury whilst also seeking to lower anti-social use of fireworks. A slight increase in Anti-Social Behaviour was experienced during this period but the Force informs me that levels were consistent with recent years, and maintained at a low level due to the detailed and deliberate multi-agency planning.

Multi-agency planning is very much at an advanced stage for the festive period, with concerted effort being placed on alcohol, both in terms of reducing violent crime and vulnerability. Specific focus is being placed on domestic abuse in the multi-agency plans. Funding has once again been secured via the Area Planning Board to facilitate joint working, and as with previous years there will be a highly visible police presence to effectively manage our town centres over the festive period, in conjunction with the other emergency services and our third sector partners. Both taxi marshals and street pastors form an integral part of the plan.

Licensees, business owners and partners from the public sector are working on a range of projects which aim to prevent incidents of crime, risky and anti-social behaviour occurring in Wrexham town centre. The focus is very much on early intervention and preventing problems from escalating and causing more serious harm. The introduction of a permanent Alcohol Treatment and Welfare Centre in the town will compliment this work ensuring users of the service are treated and supported at an early stage, thus preventing problems from escalating and causing serious harm. The Alcohol Treatment and Welfare Centre is designed to address two specific aims:

- Provide a triage service and immediate first aid support to visitors who may be injured or suffering as a result of excess alcohol consumption
- Provide welfare support to individuals who may be vulnerable and at increased risk as a result of excess alcohol consumption

All local and force wide plans are being coordinated through North Wales Police's Community Safety department to ensure consistency and a holistic approach to servicing need and demand across the region. It is also recognized the potential for increased acquisitive crime in our town centres and thus visibility along with engagement with retail premises is being utilized to minimize opportunities for this type of criminality.

Over my full term total crime has reduced by 12.8% (42,586 crimes were recorded in 2011/12 and 37,125 have been recorded over the last rolling 12 months) and victim based crime has reduced by 12.3%.

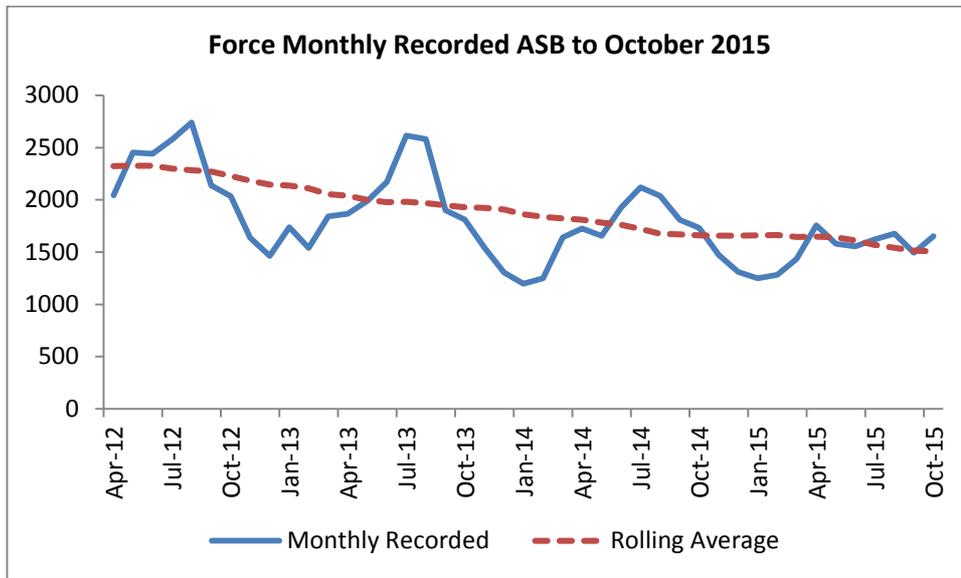


Figure 3: Quarterly recorded ASB to October 2015 (source: North Wales Police)

Anti-Social Behaviour has remained seasonally low in comparison with previous years. The number of incidents during the normally busy summer period has been fairly stable. This has resulted in an overall year on year reduction of 12.5%. The recent summer period has seen a bespoke plan being implemented in each area.

Domestic burglaries have experienced an 11.1% reduction this year to date. Repeat domestic burglaries and repeat domestic burglary offender figures are also reduced by over 40% maintaining their downward trends.

As stated above I am now monitoring the number of active **Special Constabulary** officers, volunteers and cadets engaged by the force. I am assured that the number of special constables has increased from 141 at the time of the last Panel meeting in September to 149 today. Also, during this reporting period, a number of specials have successfully completed the recruitment process to the role of constable.

The recent North Wales Police Open Day was successfully managed by the Special Constabulary with 29 Special Constables on duty.

North Wales Police now has 69 **volunteers**. 19 were inducted in November and it will soon be seeking applicants from interested parties for new roles of role players, Quality of Service team members and also advertising for a community speed watch coordinator. The police support volunteer website has been re-developed and will be live by the end of November. Research is continuing into the role of student volunteers with recruitment expected in early 2016.

A total of 60 **cadets** have now joined North Wales Police following a very well attended induction evening on the 30th September. They have now started on a two year (nationally agreed) programme of learning. They attend weekly meetings and are expected to carry out a minimum of three hours per month of voluntary work with the police. They attended Armistice Day remembrance events in November. I have arranged to meet them in mid-December at a crime prevention event they have arranged in Bangor.

Although there has been an increase in recorded crime when compared to the same period in 2014, I was heartened to learn that figures released in October by the Office of National Statistics demonstrated that as of the end of June 2015 North Wales Police was the best

performing in Wales and the joint third best out of 43 forces in the UK, in relation to recorded crime figures. At the end of June 2015 all crime was down by 3% in North Wales. Indeed, North Wales Police were in a better position than most police forces in the vast majority of crime categories.

I am confident that although we are now experiencing an increase in crime, as anticipated, we are still very well positioned nationally in respect of crime recording figures and this, in conjunction with a high compliance rate with crime recording standards remains very encouraging.

Police and Crime Objective 2: Deliver an effective response

The four measures of this objective as set out in my plan are: (1) the average response times of attendance at police emergencies; (2) the amount of non-emergency calls classified as ‘abandoned calls’; (3) the savings target for 2015/16 being achieved; and (4) feedback received through victims’ surveys (in particular satisfaction levels).

The average response time continues to be stable at 14.4 minutes. This is a negligible change on the 14.3 minutes which was reported to the Panel at its September 2015 meeting.

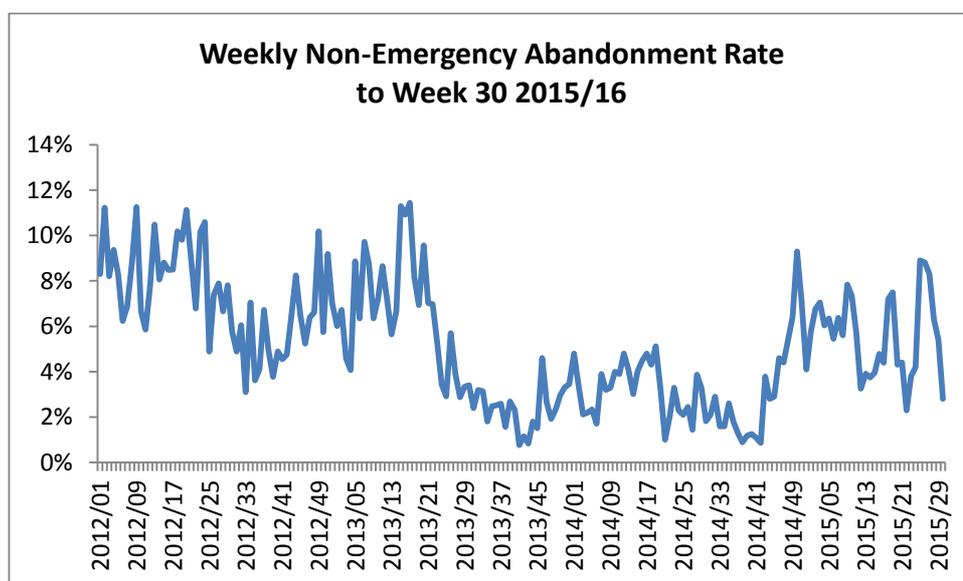


Figure 4: Weekly non-emergency calls abandonment rate to week 30 (source: North Wales Police)

The abandonment rate for non-emergency calls is routinely subject to scrutiny, and currently stands at around 5.5%, which is a 2.2 percentage point increase year on year.

The Deputy Police and Crime Commissioner Julian Sandham wrote to all members of the Panel on the 14th October 2015 to provide a written summary of the points I made at the 21st September Panel meeting regarding abandoned non-emergency calls (as opposed to emergency 999 calls).

Following the Panel meeting on the 21st September we have continued to monitor the situation and in the performance update for the 29th September SEB meeting, headline information on this subject referred to the percentage of non-emergency calls classed as abandoned for the period April to August 2015 being 5.4% and that was two percentage points up on the corresponding period last year. Whilst it is appreciated that contingency arrangements are put in place in the control room at times of exceptional demand- when, for instance there is an

incident on the A55, my feeling was that 5.4% was high (it equates to approximately 1300 abandoned calls per month), hence this was raised again at the 29th September SEB meeting and the decision was taken to draft in extra staff temporarily, whilst further work and discussions take place.

I understand that the increase in the abandonment rate could be attributable to changes to the staffing model in the control room. I believe it is imperative that I point out to the Panel at this point that the changes to the staffing model in the control room were made as a result of the need to make significant financial savings and although plans have been put in place to mitigate this change in staffing I have to accept that such changes will ultimately lead to some statistical changes, such as a slight increase in the abandonment rate.

However, despite the recent changes, abandoned call levels remain lower in the long term with a 2.2 percentage point reduction in the number of non-emergency abandoned calls in the period since 2012.

I am reassured that the following measures have been or are in the process of being introduced to manage the abandonment rate and to mitigate the staffing changes in the control room:

- Resourcing against demand through aligning shifts;
- Agency staff to be utilized during peak seasonal periods;
- Working with the early intervention team in Local Policing to aid the reduction in repeat nuisance callers;
- Release media messages quicker in response to major incidents;
- The North Wales Contact Management Forum introduced with local authorities to reduce unnecessary council calls and out of hours calls and to build capacity.

As a result of the staffing changes alternative means of contact for members of the public, namely Online Reporting and Web Chat have now been running for three months and this has seen over 1000 contacts made.

Over 50% of the staff in the Force Control Room have now obtained vulnerability training and can now assess how vulnerable a caller is. It should be noted that the force has to maintain a balance between ensuring staff are available to attend such training, take their time to assess vulnerability during calls, answer calls quickly and manage to keep the abandonment rate down.

In relation to quality of service, increasing trends for victim satisfaction continue at a Force level, but particularly so for Follow Up where new processes were introduced earlier in the year. Victim satisfaction with follow up has increased from 72.1% during the last rolling year (to September 2014) to 76.7% during the current rolling year (up to September 2015). This has led to North Wales Police moving up 27 places in the national rankings in respect of Follow Up. Satisfaction with the Whole Experience has increased from 80.5% during the last rolling year, to 82.1% during the current rolling year.

Burglary dwelling victim satisfaction is also showing improvements, significantly so for follow up, although ease of contact has shown a slight reduction of 1.5 percentage points.

Police and Crime Objective 3: Reduce harm and the risk of harm

My 2015/16 plan has four measures for determining the effectiveness of the force's performance of this objective. They are: the number of people killed or seriously injured (KSI) in

road traffic collisions, the level of repeat offending (including high risk repeat offenders of domestic violence), the number of arrests and prosecutions of child sexual exploitation perpetrators, and the number of indecent images of children cases prosecuted.

KSI casualties this year to date (to August) has seen a drop of 36%, down from 200 to 128. At this point in the year levels remain stable and in line with seasonal effects.

Over the last four years there has been a 15.7% reduction in KSI casualties.

The number of KSI motorcycle casualties has seen a continual decrease during 2015. Operations are continuing and social media and press messages are ongoing to encourage attendance at Bike Safe workshops.

Pedal Cycle KSI casualties continue to decline although males in the 30-49 age group continue to account for the majority of casualties.

Young Driver KSIs have been consecutively above the mean average in Wrexham recently. In response to this increase Operation Deadly Mates has been targeting young drivers in the area. Furthermore, partnership work with other agencies seeks to educate young drivers about the consequences of bad driving.

Analysis has been conducted locally around the issue of young people drink driving. Further work to understand the issues around this age group and the identification of trends to allow focused targeting of areas and offenders continues.

In relation to Child Sexual Exploitation (CSE) there have been 84 arrests of CSE perpetrators this year to date, which is a significant increase on the 10 arrests for the whole of last year. CSE related arrests have risen significantly year to date due to increased operational activity and resources that have been targeted proactively towards CSE, and the improved identification and recording mechanisms.

A new triage project in Wrexham aims to address the number of mental health Section 136 detentions. A clinical lead nurse has been recruited to manage the project with staffing expected in place within 8 weeks. The North Wales Criminal Justice Mental Health Group continues to monitor all Mental Health issues and reports to the Criminal Justice Liaison Board.

Although crimes reported by repeat victims have increased over the summer period (North Wales Police reported at the SEB meeting on the 10th November that there had been an increase of 3.5% in domestic related repeat offending between April and September 2015), the number of actual repeat victims is stable, this is expected to continue and maintain stability. Repeat offending saw a slight increase in April, but returned to stable levels from June and throughout the summer.

Police and Crime Objective 4: Build effective partnerships

This is as important an objective as any of the other three but the performance of it is not susceptible to statistical measurement, and I have not stipulated any measures in the plan for measuring the performance of it.

At pages 10-12 below panel members will see that I undertake a large number of activities with my partners and the local community. In addition to those listed below, some of the partnership activities I have undertaken recently include scrutinising the effectiveness of the multi-agency

Halloween and bonfire night operations; attending the launch of the new Alcohol Treatment Centre in Wrexham and the Christmas drink drive campaign; working with partners to address the number of mental health section 136 detentions; scrutinising the use of out of court disposals with my partners; carrying out further work on our Children Affected by Parental Imprisonment Project as well as meeting with partners on the Welsh Government's Children and Families of Offenders' Advisory Group.

During the last instalment of their PEEL inspection (Police Efficiency Effectiveness and Legitimacy) HMIC found that North Wales Police has a good relationship with a wide range of partners.

Crime and Policing in your area

The home office web site <http://www.police.uk> provides statistical information on crime and anti-social behaviour incidents which is post-code specific.

Section Two: General Updates

In this section I provide the Panel with a brief summary of the main things I have been doing since the last meeting of the Panel.

Association of Police and Crime Commissioners

The Panel will be aware that in October I was elected as the first independent chair of the Association of Police and Crime Commissioners (APCC).

Being made chair of the APCC is a great honour and a great responsibility but rest assured my main concern will always be the people and policing of North Wales, and my role as chair will not diminish in anyway my effectiveness as the North Wales Police and Crime Commissioner.

Police funding review

The Panel will also be aware from both local and national media of the focus and debate surrounding funding for the police service in England and Wales. This debate intensified following the tragic events in Paris recently.

In unveiling his Spending Review recently the Chancellor indicated "... there will be no cuts in the police budget at all. There will be real term protection for police funding." This is cause for cautious optimism.

The Panel will have seen in the media that I had been highlighting to Government the risks that would arise for our communities should further cuts of the scale we had been told to expect be made to the police budget, especially in the wake of the Paris terrorist attacks. It may be that this has had the effect that we had hoped for.

At the time of writing, there is much that we as yet do not understand as far as the settlement is concerned. We will know more when the allocations for individual forces are announced on 17th December, and once we have had the opportunity to explore the fine detail of this. I will update the Panel in further detail at the December meeting as more information becomes known in the meantime.

Revision of the police and crime plan

The public consultation window for the latest revision of my police and crime plan is now open. A series of consultation events have been arranged across the region to capture the views of the public concerning policing in North Wales.

Dyddiad/Date	Lleoliad/Venue	Tref/Town	Gwesteigr/Host
30.11.15 @ 6pm	Y Ganolfan / Arts Centre	Porthmadog	CHTh/PCC Winston Roddick CB, QC
01.12.15 @ 6pm	Canolfan Archifau / Archive Centre	Llangefni	CHTh/PCC Winston Roddick CB, QC
03.12.15 @ 6pm	Eglwys Fethodistaidd y Drindod / Trinity Methodist Church	Prestatyn	DGHTh/DPCC Julian Sandham
08.12.15 @ 6pm	Capel y Ffynnon, Ffordd Penrallt	Bangor	DGHTh/DPCC Julian Sandham
10.12.15 @ 6pm	Cyngor Tref Cei Connah/Connah's Quay Town Council, Fron Road	Cei Connah Connah's Quay	CHTh/PCC Winston Roddick CB, QC
15.12.15 @ 6pm	Neuadd y Dref Abergele / Abergele Town Hall	Abergele	CHTh/PCC Winston Roddick CB, QC
05.01.16 @ 6pm	Eirianfa Dinbych	Dinbych/Denbigh	DGHTh/DPCC Julian Sandham
11.01.16 @ 6pm	Canolfan Gymunedol Daniel Owen Community Centre	Yr Wyddgrug/Mold	DGHTh/DPCC Julian Sandham
12.01.16 @ 6pm	Prifysgol Glyndŵr University	Wrecsam/Wrexham	DGHTh/DPCC Julian Sandham
13.01.16 @ 6pm	Neuadd y Pentref / Village Hall	Rhiwabon /Ruabon	CHTh/PCC Winston Roddick CB, QC
14.01.16 @ 6pm	Clwb Golff Dolgellau Golf Club	Dolgellau	CHTh/PCC Winston Roddick CB, QC

Of course the panel members are welcome at any of the above events. In addition, an online survey is available via my website. The findings of the consultation will be taken into consideration when revising my plan, which I hope to present to the panel at the January 2016 meeting.

Engagement and Communication

Part of my role is to provide information and to enable the community to engage with policing. Since the last meeting of the panel, I have undertaken several activities to raise awareness of my role and to provide the communities of North Wales with the opportunity to have their say about crime and policing. These meetings are in addition to the daily engagement which I have with officers from North Wales Police and the following are a few highlights from recent months:

In August I attended the National Eisteddfod in Meifod, the Anglesey Show, and the Denbigh and Flint Show. Attendance at these events provides me with opportunities to engage with local communities, my 3rd sector partners, organisations such as the farming unions, and local police officers and enables people to have their say about crime and policing.

During August I also met with local politicians Liz Saville Roberts MP and Janet Howarth AM as well as Wendy Williams from HMIC and Jan Williams from the IPCC.

In September I attended the All Wales Criminal Justice Board in Cardiff as well as a North Wales Criminal Justice Board meeting in Colwyn Bay. I also attended a ministerial meeting with Carl Sargeant AM Minister for Natural Resources to discuss the implementation of the Well Being of Future Generations Wales Act, the North West Joint Oversight Committee, a meeting with representatives from HMCTS to discuss the Courts Consultation, the North Wales Police and Crime Panel, a meeting with Professor Graham Upton from Glyndwr University and held a public surgery in Wrexham. I also attended several meetings to discuss the implications of the Home Office Budget, a meeting with the Chief Executive of the Association of Police and Crime Commissioners, and North Wales Police's Open Day.

I also visited Bangor to witness first-hand the fantastic partnership work at Maesgeirchen, to conduct a meeting with Cllr Elen Walker Jones and other members of the Maes Tryfan community group to discuss crime and policing issues in their local area, and to meet with Shopwatch members.

Towards the end of September I attended the first Daily post Leaders event at Bangor University, North Wales Police's Long Service Awards Ceremony, met with new recruits and attended the opening of the North Wales Victims Help Centre in St Asaph.

In October I attended a meeting of the All Wales Policing Group, was a guest speaker at Cylch Cinio Llanfair PG, held my Community Awards Ceremony, and attended several APCC meetings (including a Board meeting, General Meeting, and a Standing Group meeting). I also met with Mary Calam, the Home Office's Director General of Crime and Policing, and Gerry Murray and Susan Langley of Crimestoppers to discuss their work locally, as well as visiting Llangefni and Denbigh to meet with local people and business owners to discuss the crime and policing issues in both towns. To end the month I received a briefing on the valuable work of North Wales Police's Football Liaison Officer.

Since the last meeting of the panel, in addition to meeting with community representatives, partners and members of the public, I have undertaken several key media activities. These have included:

[Consultation](#)

[Your community, your voice](#)

[Irish Traveller Martin tackles "insidious" Hate Crime](#)

[Hydra Training](#)

[Crackdown on Boy Racers](#)

[Police boss urges more people to report "abhorrent" hate crime](#)

[We won't go soft on burglary and drug offences in North Wales](#)

[New eco-friendly police station is a step closer](#)

[Visit by Top Cop from Down Under](#)

Community Awards 2015

The Deputy Police and Crime Commissioner, Julian Sandham

The Panel asked to be informed about the work of the deputy commissioner. He is fully and very effectively committed to my very demanding work programme, as is detailed below:

The deputy commissioner's commitments since the last Panel meeting have included the following scrutiny activities:

- Meeting with representatives from the Go Safe partnership;
- Attending North Wales Police's Crime Recording User Group in order to scrutinise crime recording compliance issues;
- Attending and observing the leadership module of the force's 'Hydra' system training which included application of the Code of Ethics;
- Attending All Wales Policing Group meeting in Cardiff;
- Visiting the Victim Help Centre, St Asaph;
- Attending a quarterly meeting with the Deputy Chief Constable and the Superintendent of the Professional Standards department;
- Attending a meeting of the force's Strategic Planning Board;
- Receiving a briefing from the force regarding bilingual surveys;
- Attending a de-brief meeting following a HMIC inspection;
- Attending a meeting of the Regional Integrated Offender Management Group;
- Attending meetings of the force's Confidence and Ethical Standards Committee;
- Attending and observing two Chief Officer Roadshows.
- Attending a Telephone-conference meeting of the All Wales School Liaison Core Programme steering group and attending preparatory meetings;
- Chairing two meetings of the North Wales Community Justice Integrated Services Board;
- Attending a meeting of the North West Forensic Collaboration Panel;
- Receiving a briefing from the force regarding the HMIC 'Building the Picture' Report;
- Receiving a briefing from the force regarding the efficiency review.
- Chairing the Victim Help Centre's Governance Board meeting;
- Attending and observing two gold meetings of the Pitchford Undercover Policing Inquiry

His commitments have also included the following community engagement activities:

- Giving a keynote speech at an interfaith event at Colwyn Bay Town Hall;
- Attending the Denbigh and Flint show;
- Attending a Local Service Board meeting in Wrexham;
- Delivering a keynote speech at the launch of the Affinity Partnership, Colwyn Bay;
- Addressing a group of school pupils from Ysgol Bod Alaw who were on a visit to Headquarters as part of the All Wales Schools Liaison Core Programme;
- Meeting with HMCTS regarding its consultation on court closures;
- Taking part in a community engagement visit to Bangor which included meetings with representatives of Partneriaeth Maesgeirchen, residents from the Coed Mawr/Caernarfon Road area, and Shopwatch/Pubwatch representatives;
- Attending the force's Long Service Awards Ceremony;

- Attending and participating in the formal opening of the Victim Help Centre;
- Delivering a keynote speech at the launch of the 'Flipped It' film in Colwyn Bay;
- Attending and giving a speech at the Cadets' introduction evening;
- Attending a meeting of the Glyndwr University Court;
- Meeting with Cllr Philip Evans, Peter Brown and officers from Conwy County Borough Council re CCTV;
- Attending meetings of the Transgender Community Group, Disability Equality Group, and Voluntary Council Chief Executives, and giving a presentation about the Victim Help Centre to each meeting;
- Visiting the Tan y Maen drop-in centre at Blaenau Ffestiniog - discussion with Mr Phil Griffiths and his team regarding children affected by parental imprisonment;
- Attending the Best Bar None Awards at Wrexham and presenting one of the awards.
- Meeting pupils from Ysgol y Berwyn at Bala Police Station;
- Attending a meeting of Partneriaeth Maesgeirchen Partnership and consulting members on the revision to the Police and Crime Plan;
- Attending and participating in the Commissioner's Community Awards Ceremony;
- Visiting Llangefni;
- Conducting two community engagement visits to Denbigh;
- Attended First Minister's consultation meeting 'Carwyn Connects' at Holyhead.

Commissioning

I continue to monitor the projects/services which have been allocated funding to ensure they are delivering value for money for the public of North Wales, and that they support delivery of my Police and Crime Plan. I can assure the Panel that a process is in place to redistribute funding as and when required.

My office recently wrote to the service providers commissioned during 2015/16 to establish their requirements for 2016/17. Commissioning decisions will be made as soon as practicably possible following the revision of the police and crime plan.

Participatory Budget:

As the Panel is aware the highly successful participatory budgeting scheme is taking place again this year. It was launched on the 10th August and community groups across North Wales had until the 2nd October to bid for funding. The total amount of funding which is available to community groups is £42,000 and is specifically for projects to tackle anti-social behaviour and combat crime and disorder. The winning groups will be chosen by a public vote between October 26th and November 27th (at the time of writing this report voting was still open). The scheme is being jointly funded by money recovered through the Proceeds of Crime Act and the Commissioner's Fund.

The appraisal of all the projects submitted for this years 'Your Community, Your Choice' has been completed. A shortlist of applicants has been chosen by a panel and the public will decide which groups to support with a vote via the two websites and a dedicated e-mail address.

The projects which were nominated in each county are:

Anglesey	
Holyhead Hotspur Football Club	Refurbishment of covered spectator area.
Plas Road Allotment Association	Security equipment
Tudur Cyf Llangejni	IT Community Training Programme
Pantry No.6	Premises Improvement Costs
The Aloud Charity	Only Holyhead Boys Aloud

Conwy	
Girlguiding Llanwrst	Updating the Guide Hall
Llandudno Football Club in the Community	Cycle Safety and Security
Conwy Arts Trust	Darkroom Project
Llanwrst United Junior FC	Training Staff and Equipment
Llanddulas and Rhyd y Foel Conservation Trust	Community Speed Watch

Denbighshire	
Benefit Advice Shop	Reducing crime and anti-social behaviour through advice and support
Prestatyn and Meliden Community Action Group	SEEDS Social Education Exploring Development Skills
Dragon Riders	To provide support with equipment for the BMX riding facility.

Flintshire	
North East Wales Care and Repair	Lighting Lives
Hope and Caergwrle Heritage and Conservation Society	Abermorddu and Caergwrle Community Speed Watch
Plas Derw Trust Ltd	Seed to Sideboard
Saltney Ferry Residents and Tenants Association	CCTV Upgrade
WEA YMCA Community College Cymru	Goals Together

Gwynedd	
Harlech Community Parks	To provide funding for a new metal fence.
Partneriaeth Maesgeirchen Partnership	Min y Ddol Leisure Site (Playpod and accessories)
Gwynjim Gwymnastics	Community Café.

Wrexham	
Acrefair Football Club under 15s	Funding required for equipment and improve the facility.
Groundwork North Wales	Food for thought.
Champions House Steering Group	The Narrowboat to Recovery.
Salvation Army Wrexham	Drop in for the Homeless.
Wrexham and District PHAB Club	Vehicle up-keep.

Regional North Wales Projects	
Boys and Girls Clubs of Wales	A Sporting Chance
DangerPoint	The Point
Eternal Community Media	Life Without Limits
JIGSAW	Piece Together
North Wales Deaf Association	Crime Prevention Workshops
Horse Watch North Wales	Equine Security

The Commissioner's Community Awards:

Following the overwhelming success of my first ever Police and Crime Commissioner Community Awards last year, I decided again this year to host another ceremony to celebrate the great unsung heroes of our communities in north Wales.

Once again I found there was no shortage of people who have truly gone the extra mile to keep their communities safe, to support North Wales Police, to support rehabilitation and also to support those most vulnerable and in need.

I established the awards in order to show public recognition of those carrying out valuable work in the community to reduce crime, keep communities safe, support victims and facilitate rehabilitation. My aim in establishing the awards was to both recognise the excellent work and to encourage others to emulate the good example set.

The event was held in a central location in the Force area at the Kinmel Manor Hotel, Abergele on the 22nd October 2015. It was a true celebration of hard working and caring members of the community, of the fantastic work they have done and the appreciation that is felt for their efforts. The winners are very special people. This year, as last, it gave me great pleasure to shine a light on the good they do to help keep north Wales a safe place to live and work. This initiative is well received amongst the communities I serve, the partners I work alongside and of course the Force itself.

Budget

Details of the 2015/16 revenue and capital budgets are included in a separate report.

Joint Audit Committee

The Joint Audit Committee met on the 22nd September 2015 and based on the assurances given by the Wales Audit Office and the Office of the Police and Crime Commissioner and Chief Constable, the Committee agreed that the Statement of Accounts are signed by the Chief Finance Officers as giving a 'True and Fair View' and that there are no known reasons why the Police and Crime Commissioner and the Chief Constable should not approve the Statements of Accounts for 2014-15.

HMIC Update

Since September 2015, North Wales Police have only had one inspection. On the 19th October 2015 HMIC entered the force area to carry out the third and final 2015 instalment of their PEEL inspection (Police Efficiency Effectiveness and Legitimacy). This specific inspection covered the Effectiveness and Legitimacy pillars and covered a number of policing areas, including how North Wales Police prevents crime and anti-social behaviour, and keeps people safe. It also looked at

how effective the force is at investigating crime and managing offenders, tackling serious and organised crime (including its arrangements for fulfilling its national policing responsibilities), understanding, engaging with and treating fairly the people it serves in order to maintain and improve its legitimacy, and to what extent are decisions taken on the use of Stop & Search and Taser, fair and appropriate. HMIC made positive comments about the way I have included references to these areas in the Police and Crime Plan.

The inspection was very positive in a number of areas, but also identified some areas for development. However, I am reassured that these areas had already been identified by the force and a programme is underway to review them fully, and find solutions. This work is being progressed through the force's relevant governance boards and periodical updates will be provided to my Strategic Executive Board.

The following were identified by HMIC as good practice locally:

- North Wales Police has clearly set out values and principles which are reinforced through the "It Matters" programme. This programme emphasises the importance of ethical and professional conduct, and treating people with respect.
- North Wales Police demonstrates a clear commitment to preventing crime and anti-social behaviour and keeping people safe. There is emphasis placed on this, both by senior members of the force and by the PCC, with specific priorities set out in relation to these areas within the current Police and Crime Plan. HMIC found that these priorities are very well understood by staff at all levels within the organisation.
- North Wales Police has improved the way that it engages with victims of crime and has developed effective processes to ensure that victims are kept informed. The force uses surveys to check how effectively this is done and its most recent data indicates high levels of satisfaction amongst people who have reported crime.
- The force has significantly increased its focus on victim contact and quality of service over the last 12 months. This has led to the force moving from the 40th position nationally in 2014, to 13th in 2015 for victim satisfaction rates.
- The force has a total of 110 body worn kits available for use by officers on patrol. HMIC were pleased to note that all officers equipped with video recording equipment are required to record all stop and searches.
- A significant proportion of the stop and searches carried out by North Wales Police related to the possession of drugs, and such powers are being appropriately used in line with intelligence or reports received from members of the public.
- HMIC were particularly pleased to note that the stop and search scrutiny panel now includes two co-opted young people. This level of scrutiny demonstrates legitimacy and provides an accessible process through which officers can be held accountable for the use of these powers.
- The Taser qualified officers were confident in their application of the National Decision Model when dealing with incidents. HMIC was also satisfied that the National Decision Model is used to ensure that Taser is only deployed where necessary.
- HMIC is satisfied that the force uses appropriate methods to check that Taser is used fairly and identifies opportunities for improved practice.

- North Wales Police is committed to keeping people safe through increasing its understanding of the threats to those most vulnerable within its communities.
- North Wales Police forms part of the well-established collaborative arrangements for police in the North West region to tackle serious and organised crime, as well as an all Wales arrangement to tackle terrorism, WECTU. These arrangements enable the force to access a wide range of specialist resources and tactics, increases the opportunities available, and its ability to effectively tackle serious and organised crime.
- The force has the necessary arrangements in place to ensure that it can fulfil its national Policing responsibilities and has a good understanding of the regional threats, drawing on the intelligence held by partner organisations, other forces and the regional organised crime unit.

Collaboration

On an all Wales basis the current focus is on opportunities in procurement and facilities.

Opportunities for collaboration with other emergency services continue to progress well with numerous reviews currently under way. One of the projects under review includes a multi-organisational control room at St Asaph.

In the North West, excellent progress has been made on the forensic collaboration project with two of the three project panels having taken place. A final proposal is due to be presented to the three police and crime commissioners and three chief constables in January 2016 for final approval.

Children Affected by Parental Imprisonment

I thought it would be prudent to provide you with an update in relation to our Children Affected by Parental Imprisonment Project:

The Panel will recall that the North Wales Safer Communities Board referred the matter to the North Wales Safeguarding Board and it was agreed that the Safeguarding Board would report back in due course.

The matter was duly discussed by the Safeguarding Board at their meeting on the 11th July where there was consensus generally that the fact that a parent had been imprisoned wasn't sufficient in itself to warrant services to the child under section 17. However, it was agreed that each case would qualify for a needs assessment and then a decision regarding appropriate service should be made. The Safeguarding Board has tasked the Wrexham Youth Offending Team with establishing which existing services are currently afforded, or could be afforded, to this group of children. A representative from my office is meeting with the Head of Wrexham Youth Offending Team at the beginning of December, and a representative from Barnardo's Cymru to discuss how children affected by parental imprisonment locally could be identified.

Ella Rabbotti of the CRC has been tasked with undertaking a piece of work which would scope nationally how children affected by parental imprisonment could be identified. This piece of work has been commissioned in accordance with the Welsh Government's Reducing Reoffending Strategy.

Once the Social Services and Wellbeing Act comes into force in Wales in March 2016 there will be a duty on the local authority where the prison is located (the "host authority") to carry out a

needs assessment on those in secure accommodation, and if they have children share that information with the home authority so that they can then offer support to the family.

A representative from my Office will be attending a meeting of the Welsh Government's Children and Families of Prisoners Advisory Board (set up under the Reducing Reoffending Strategy) in Cardiff in December. The Reducing Reoffending Pathways Children and Families of Offenders Advisory Group has been established with the purpose of developing the Children and Families Pathway within the 'Wales Reducing Reoffending Strategy 2014-2016'. The Group will operate in an advisory capacity to the Reducing Reoffending Pathways Group and provide information on progress against the Wales Reducing Reoffending Strategy Plan Pathway 6 Objectives (Children and Families of Offenders) and aims to make a significant contribution to achieving safer communities for all in Wales by reducing reoffending and crime and improving support for the children and families of offenders.

Correspondence

Correspondence figures from 1st August to 31st October 2015

<i>Category of Correspondence</i>	<i>Number</i>
Specific Feedback regarding the policing service	44
General Feedback regarding the policing service	39
Complaints referred to Professional Standards Department	18
Staffing issues (this may include arrangements for misconduct panels, police appeals tribunals, correspondence from staff associations and other relevant matters)	0
General correspondence	85

AGENDA ITEM 7b

Report from the Office of the Police and Crime Commissioner

Title:	Update on the 2015/16 Budget (as at 30 September 2015)
Meeting:	North Wales Police and Crime Panel, 14 December 2015
Author:	Kate Jackson, Chief Finance Officer

1. Introduction

1.1 The aim of this paper is provide members of the panel an update of the policing budget for North Wales as at 30 September 2015 (month 6).

2. Recommendations

2.1 To note the report.

3. Update on the 2015/16 budget

3.1 The net budget for the Police and Crime Commissioner for North Wales was approved by the Police and Crime Panel on 19 January 2015 at £139.836m. As at 30 September 2015, the total projection to the end of the year is a net £0.416m underspend.

3.2 Expenditure is projected to be broadly in line with the budget. However, this consists of a number of projected over and underspends. The most significant of these are:

- Employees – projected underspend £0.321m.
As at 30 June 2015, an overspend of £0.408m was projected. The main difference for the movement is virements of £0.775m to adjust for the effect of secondments and grant funding. The variances which remain include:
 - Police Officer Pay £0.278m overspend – the policy of recruiting early will ensure that all police officer posts can be filled. This overspend may be funded from the Probationer Reserve in line with the recruitment strategy.
 - Police Staff Pay £0.494m underspend – the number of agency staff remains lower than in the previous financial year.
 - Other employee costs £0.136m underspend – the cost of employers and public liability claims is included within this budget. There has been a reduction in activity compared to previous years.
- Premises costs – projected underspend £0.197m
 - Energy costs are lower than budget due to the combined effect of lower usage and lower unit costs.
- Transport – projected underspend £0.400m
 - The bulk of this relates to fuel costs, which are increasing, but not at the rate anticipated when the budget was set.

- Supplies and Services – projected overspend £1.249m
 - The equipment budget is currently projected to overspend by£0.283m based on current activity. It is anticipated that this figure will reduce in future months.
 - IT & Communications £0.853m overspend. Although it was always assumed that there would be some overlap in costs due to the handover to the new contractor, the overspend is larger than we had anticipated. The new IT contractor is currently drafting proposals to reduce this overspend and recover the savings promised.
- Income – projected additional income £0.707m
 - The bulk of the additional income relates to police led prosecutions. Where the police lead a prosecution and costs are awarded, the police receive the costs as income. There is an associated cost, but this can be funded from the additional income.

3.3 At the current time, capital charges, contingencies and the community safety fund are projected at budget.

3.4 A summary of the budgets and projections is given below.

	Original Budget £'000	Budget 30 September 2015 £'000	Actual 30 September 2015 £'000	Projection to Year End £'000	Projected Variance £'000
Expenditure					
Employees	119,951	120,726	59,588	120,405	(321)
Premises	8,051	8,051	3,919	7,854	(197)
Transport	5,133	5,133	2,170	4,733	(400)
Supplies and Services	19,742	19,822	10,735	21,071	1,249
Debt Charges and Contributions to Capital	1,504	1,504	752	1,504	-
Contingencies	800	693	-	693	-
Community Safety Fund	1,166	1,166	27	1,166	-
Total Expenditure	156,347	157,095	77,191	157,426	331
Income	(16,598)	(17,346)	(6,311)	(18,093)	(747)
Movement in reserves	87	87	-	87	-
Total Net Expenditure	139,836	139,836	70,880	139,420	(416)
Funding					
Grants	(73,162)	(73,162)	(37,397)	(73,162)	-
Precept	(66,674)	(66,674)	(33,337)	(66,674)	-
Total Funding	(139,836)	(139,836)	(70,734)	(139,836)	-
Net underspend					(416)

3.5 Included in the above is income and expenditure related to the Victims' Services grant from the Ministry of Justice. £770,773 has been allocated to the North Wales Police and Crime Commissioner. £747,972 has been committed for the

commissioning of victims' services, with the remainder contributing to our associated costs. £170,401 was spent as at 30 September 2015, but many payments relating to the first half of the year were not made until October. Commissioned services include: the Victims' Help Centre, IDVA, ISVA and Get Safe Online.

4. Capital

4.1 The original capital programme for 2015/16 is £17.738m as per the Medium Term Financial Plan but when amounts brought forward from 2014/15 are taken into account, this increases to £19.138m, however, some of this expenditure will now be incurred in future years. We will re-profile the capital budgets as part of the budget setting process.

4.2 Over 50% of the capital budget for 2015/16 has been allocated to three major estates projects:

- Wrexham Project - £9.389m (total budget £16.8m including previous years)
- Llandudno Development - £0.600m (total budget £2.750m including previous years)
- Pwllheli Relocation - £1.052m

These projects are still at the planning and development stage, but it is likely that some of the expenditure planned on these schemes in 2015/16 will fall into future financial years. The budget for the capital programme will be re-profiled when more information is known.

4.3 The new national vehicle purchase framework was finalised in September. Although this resulted in a delay in the programme, it is expected that the programme will be completed by the end of the financial year.

4.4 The majority of the Information Technology and Communication projects are in the design and commissioning stage.

4.5 A summary of the capital budgets is shown below:

	2015/16 Budget (including b/f from previous year) £'000	2015/16 expenditure to 30 September 2015 £'000	2016/17 Budget (per MTFP) £'000
Estates Programme	11,759	523	8,747
Vehicles and Equipment	2,272	793	1,500
Information Technology and Communication Equipment	5,106	163	300
Total Capital Expenditure	19,137	1,479	10,547

5 Implications

Diversity	No separate diversity implications
Financial	<p>The purpose of this report is inform the Police and Crime Panel of the revenue and capital monitoring position as at the end of September 2015.</p> <p>Adequate funding is vital to the delivery of the police and crime plan and to fulfil our legal requirements</p>
Legal	No separate legal implications
Risk	No separate risk implications
Police and Crime Plan	No separate police and crime implications.



REPORT TO:	North Wales Police and Crime Panel
DATE:	14/12/15
CONTACT OFFICER:	Ken Finch, Strategic Director (Democracy, Regulation and Support) Conwy County Borough Council
SUBJECT:	Summary of Complaints Received

1. PURPOSE OF THE REPORT

- 1.1 To provide the North Wales Police and Crime Panel (PCP) with a summary of complaints received to-date.

2. EXECUTIVE SUMMARY

- 2.3 As reported at the meeting on 19 January 2015, the PCP has received 5 recordable complaints to-date, all of which have been previously reported to the Panel and are now closed.
- 2.4 The PCP has received two further complaints, however these complaints are not recordable at this stage, as the Professional Standards Department have yet to conclude their investigations.
- 2.4 Whilst the PCP only has the remit to deal with complaints made against the PCC, the PCP has received 19 complaints regarding the North Wales Police. These complaints have been forwarded to the Professional Standards Department and copies sent to the Office of the Police and Crime Commissioner (OPCC).

3. RECOMMENDATION(S)

- 3.1 That the North Wales Police and Crime Panel notes the report and action taken in relation to the complaints regarding the North Wales Police.

4. BACKGROUND INFORMATION

- 4.1 The North Wales Police and Crime Panel has statutory responsibility as to the handling and determination of certain complaints made against the Police and Crime Commissioner (PCC) and Deputy Police and Crime Commissioner (DPCC).
- 4.2 The Panel agreed to delegate its functions to the Strategic Director (Democracy and Environment) at Conwy County Borough Council (CCBC) - the North Wales PCP's Host Authority, who must consult with the Chair, Vice Chair and one Independent Member in determining the type of complaints received, and the strategy for managing complaints for local resolution and the Panel's final resolution of complaints.
- 4.3 As from 1 February 2016, the PCP has agreed to delegate its functions to the PCP's Legal Advisor and Solicitor, as the Strategic Director (Democracy and Environment) will be leaving the Host Authority.
- 4.4 Whilst no recordable complaints have been received against the PCC or DPCC, it is still necessary to provide the PCP with a summary of the complaints it has received.
- 4.5 The OPCC is responsible for dealing with complaints regarding the Chief Constable. Complaints are recorded in accordance with the Police Reform Act 2002 and Police Reform and Social Responsibility Act 2011. Statistics are published on an annual and quarterly basis by the [Independent Police Complaints Commission](#) - the statistics provide details of the total number of complaints received by each police force.

5. CONSULTATION

- 5.1 Consultation has been undertaken with the OPCC in relation to the complaints received.

6. RESOURCES

- 6.1 Whilst the Home Office does provide a grant to the Lead Authority for administration costs, the requirement to resolve non-criminal complaints against the PCC takes up a disproportionate amount of Officer time.

7. RISK

- 7.1 In order to comply with the Complaints Procedure, there is a requirement to report a summary of each complaint (such as can be reported in public) and the exercise of its functions for monitoring purposes.

8. REASON FOR RECOMMENDATION

- 8.1 To inform the PCP of the number of complaints received on a regular basis.

**POLICE AND CRIME PANEL
PANEL HEDDLU A THROSEDD**



**NORTH WALES POLICE AND CRIME PANEL
FORWARD WORK PROGRAMME**

Contact Officer:	Dawn Hughes
	Senior Committee Services Officer Conwy County Borough Council Bodlondeb Conwy LL28 5NF
E-Mail:	dawn.hughes@conwy.gov.uk
Telephone:	01492 576061

Date	Subject	Responsible Officer (including e-mail address)
14 Dec 2015	Complaints Received To receive a summary of the number of complaints received and the action	Ken Finch, Strategic Director - Democracy and Environment
14 Dec 2015 14 March 2016	Update on Budget for 2015/16	Kate Jackson, Chief Finance Officer (OPCC)
14 Dec 2015	Presentation by Mr. Andy Jones on the Integrated Offender Management Unit	Winston Roddick, Police and Crime Commissioner
25 Jan 2016	Proposed Precept 2016/17	Winston Roddick, Police and Crime Commissioner
25 Jan 2016	Medium Term Financial Plan	Kate Jackson, Chief Finance Officer (OPCC)
25 Jan 2016 14 Mar 2016	North Wales Police and Crime Plan	Winston Roddick, Police and Crime Commissioner
25 Mar 2016	Update on how the Police and Crime Commissioner is holding Community Safety Partnerships to account in North Wales in relation to the Police and Crime Plan.	Winston Roddick, Police and Crime Commissioner
25 March 2015	Meeting Schedule for 2016/17	Host Authority

Date	Subject	Responsible Officer (including e-mail address)
Future Items		
TBC	Update on changes to Funding Formula To receive an update on the review of the police formula funding.	Winston Roddick, Police and Crime Commissioner
TBC	Annual review of the membership of the Police and Crime Panel To ensure the Elected Members of the Panel, shall, as far as practical, reflect the political balance and community demographic of North Wales. To include the methodology for appointing elected members to the PCP.	Host Authority
TBC	Review of the Police and Crime Panel's Terms of Reference To review the Terms of Reference to ensure they remain fit for purpose.	Host Authority
TBC	Future of Police Community Support Officers	Winston Roddick, Police and Crime Commissioner